



Terms and Conditions - Ski

Upon confirmation of your booking, you agree to the following terms and conditions.

BOOKING

An offer will be provided in response to all enquiries for ski lessons. This offer will include a detailed price breakdown together with the applicable Terms and Conditions. Upon acceptance of the offer, the requested lesson dates will be confirmed and reserved. Full payment is required no later than one month prior to the start date of the booking.

Please note that payments made via payment link will incur an additional 5% charge to cover transaction and processing fees.

CANCELLATION

- Cancellations made more than one (1) month prior to the start date of the booking will receive a full refund of any payments made.
- Cancellations made between one (1) month and fourteen (14) days prior to the start date of the booking will incur a charge of 50% of the total lesson fee.
- Cancellations made within fourteen (14) days of the start date of the booking will incur a charge of 100% of the total lesson fee.
- Cancellations resulting from partial or full resort closure due to adverse weather conditions, mechanical failure of lift installations, or any other circumstances beyond the control of the instructor will not be eligible for a refund. Clients are advised to obtain appropriate travel or activity insurance to cover such circumstances.
- Cancellations due to injury, illness, or other personal circumstances will not be eligible for a refund. Clients are advised to obtain appropriate insurance to cover such situations.

INSURANCE

Ski instruction/guiding products do not include insurance.

Clients are strongly recommended to have adequate insurance for the sports they are taking part in.

PUNCTUALITY

- Lessons start at the agreed meeting point as stated in your lesson confirmation.
- In the case of late arrival of the client, the instructor will wait for a maximum of 30 minutes. If the client has not contacted the instructor within this time to inform of their delay, the instructor reserves the right to leave, and the client will remain liable for full payment of the lesson.
- Lessons will only run for the duration booked. The instructor is not obliged to extend the booking due to a client's late arrival.

LIABILITY AND ASSUMPTION OF RISK

Winter sports, including skiing and snowboarding, involve inherent risks which may lead to injury or accidents. By booking and participating in lessons, clients acknowledge and accept these risks.

Clients are responsible for ensuring that they have the appropriate physical ability, equipment, and insurance to participate in ski lessons.

Clients must follow all safety instructions given by the instructor and comply with the rules and regulations of the ski resort.

GENERAL

We operate a zero-tolerance policy towards verbal or physical abuse. All instructors and partners have the right to be treated with respect and without the risk of threatening behaviour or language.

Any behaviour deemed to breach this policy will result in the immediate termination of the booking and the client will remain liable for full payment of the booking.

AMENDMENTS

William Dickinson reserves the right to amend these Terms and Conditions at any time. The version applicable to the booking will be the version in force at the time the booking is confirmed.

GOVERNING LAW

These Terms and Conditions shall be governed by and interpreted in accordance with the laws of Switzerland. Any disputes arising in connection with these terms shall fall under the jurisdiction of the competent courts of Switzerland.